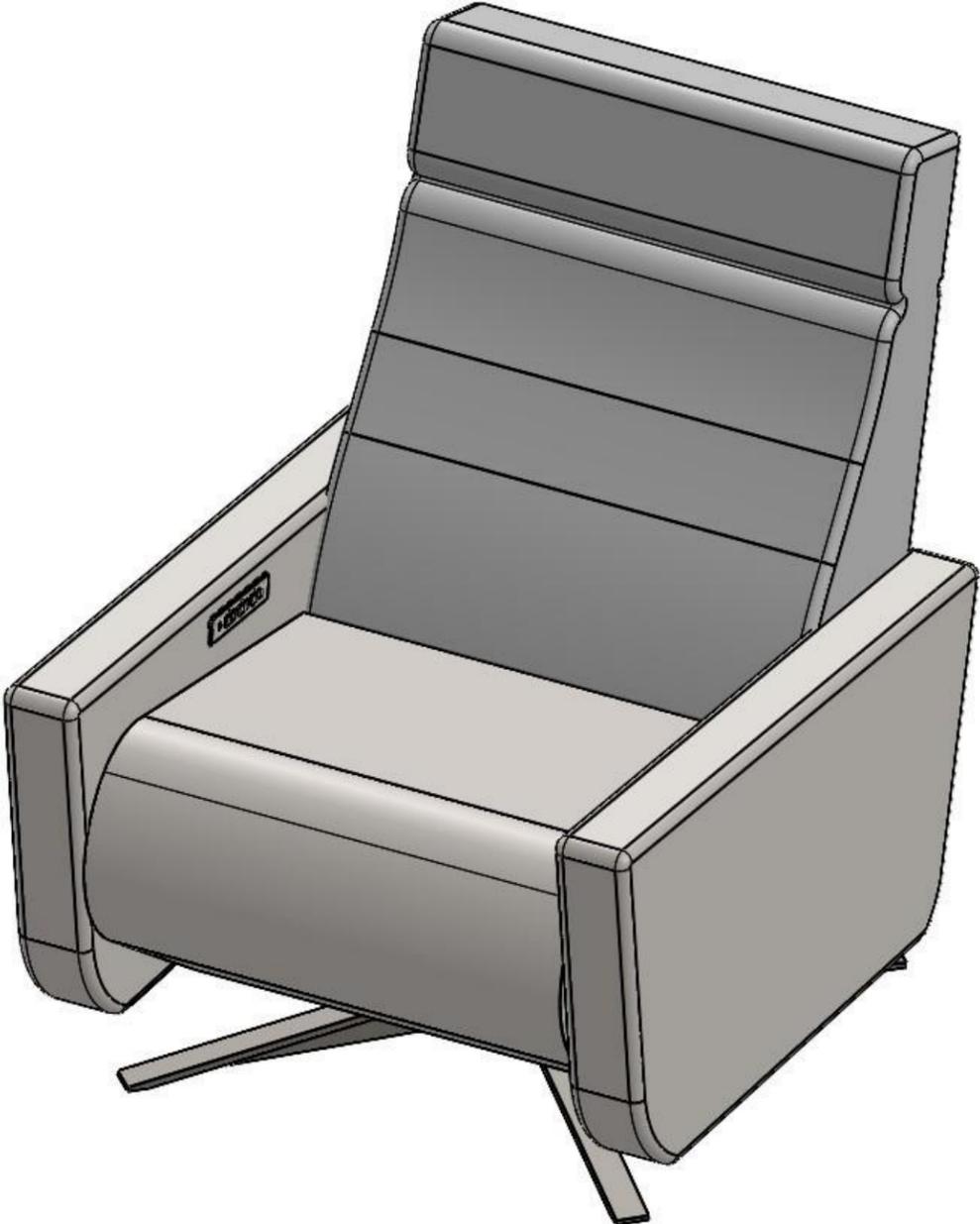


COMFORT SOLACE

TROUBLESHOOTING GUIDE AND INSTRUCTIONS



COMFORT SOLACE GUIDE:

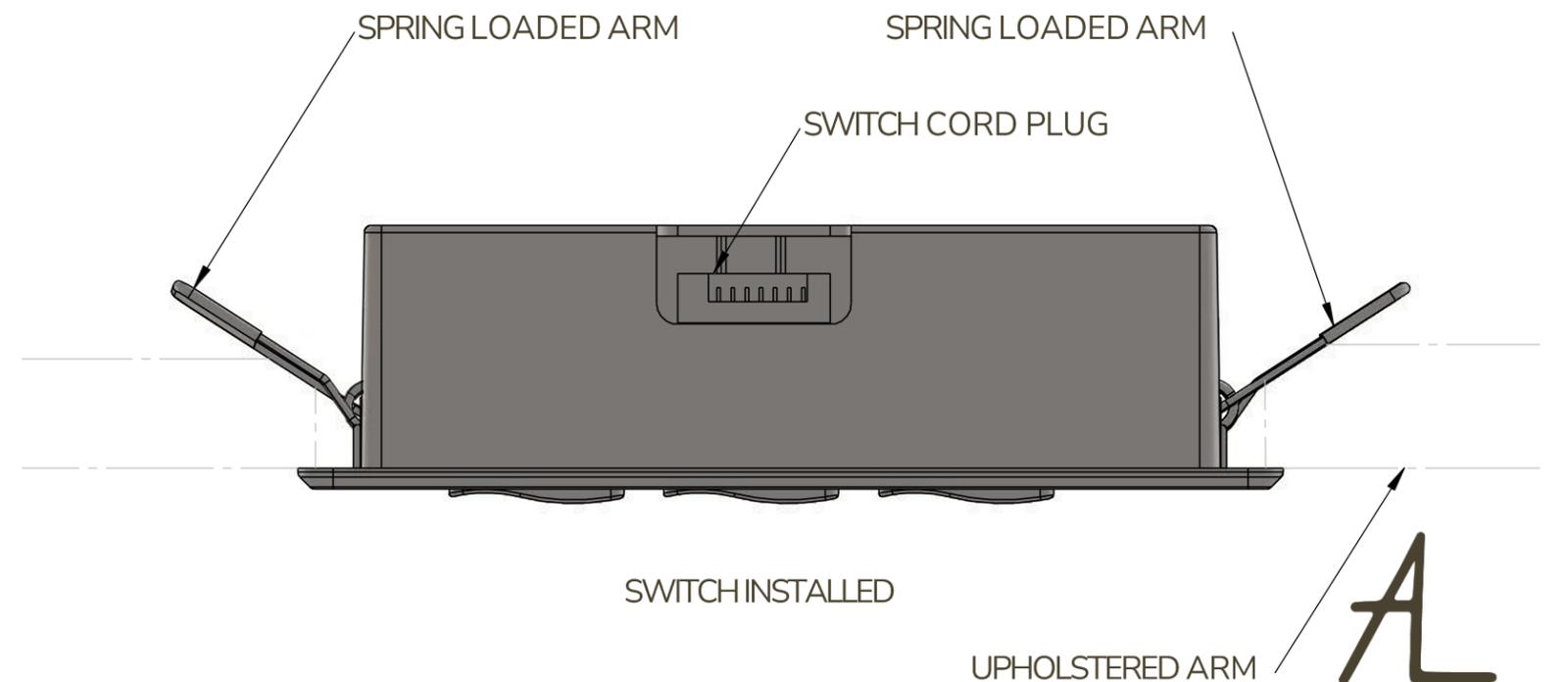
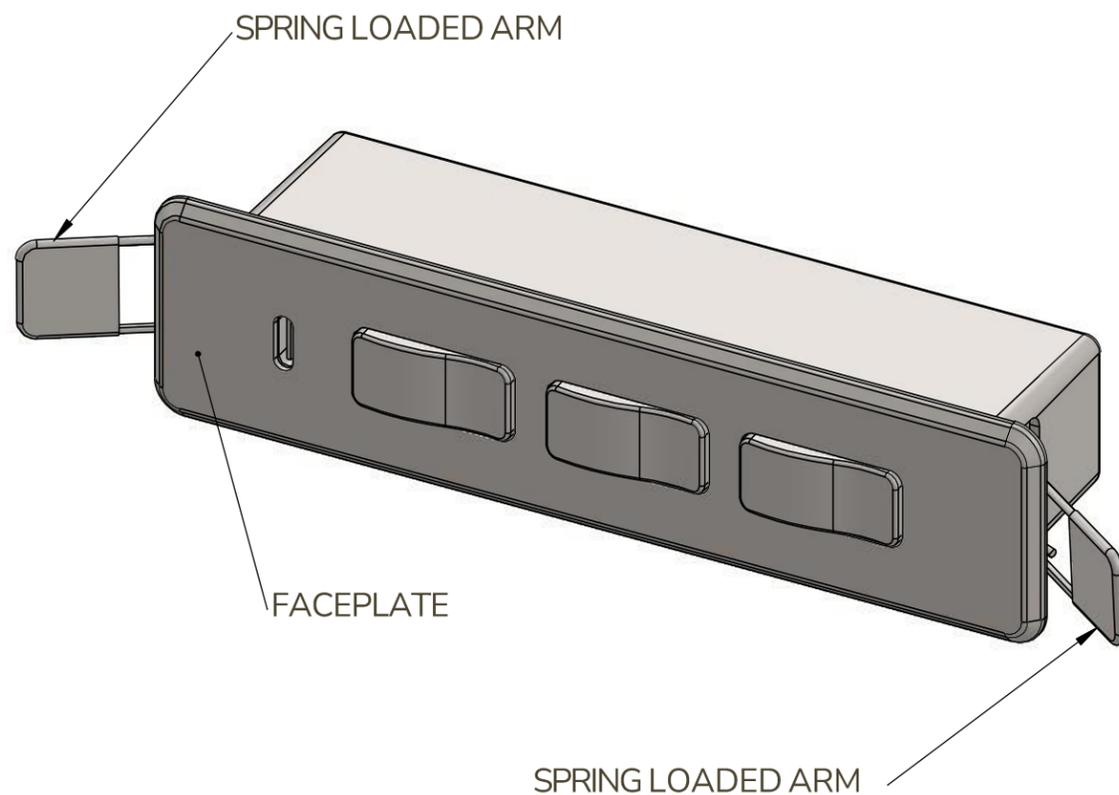
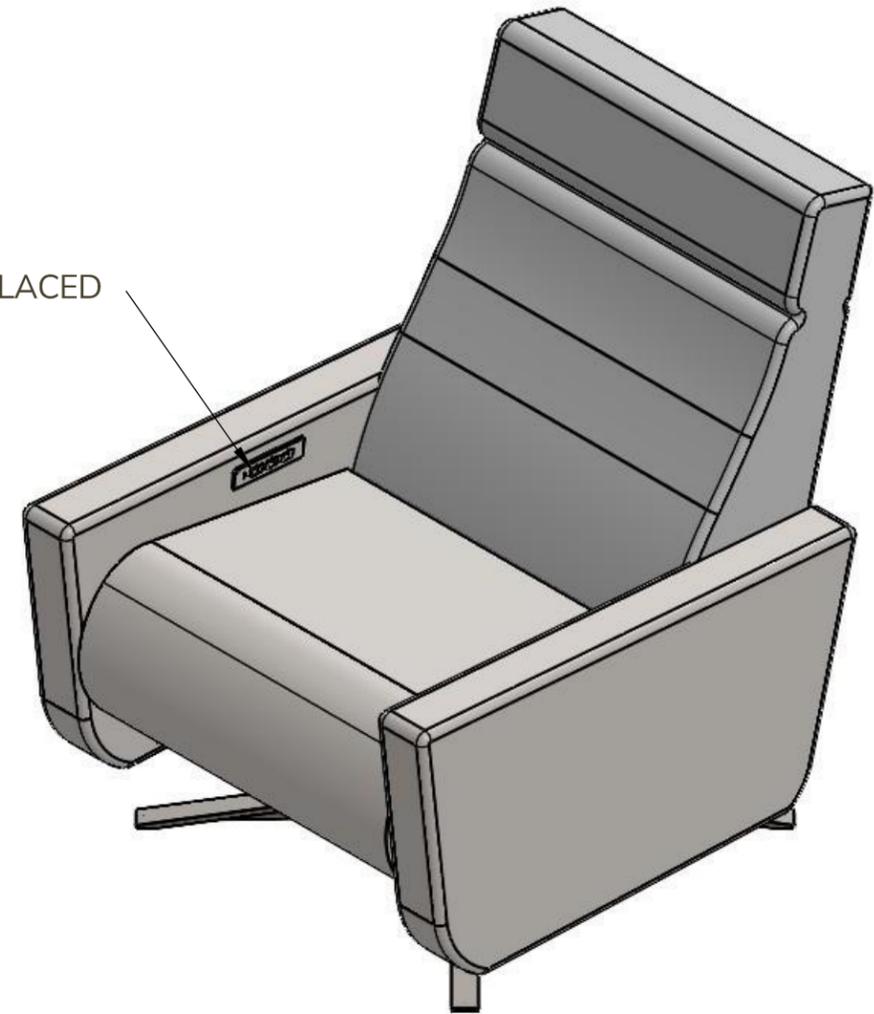
- SHEET 3: HOW TO REPLACE IN ARM SWITCH.
- SHEET 4-6: HOW TO REPLACE MECHANISM.
- SHEET 7: HOW TO REPLACE CONTROL BOX.
- SHEET 8: HOW TO REMOVE AND REPLACE MOTORS.
- SHEET 9: HOW TO REMOVE AND REPLACE HEADREST MOTOR.
- SHEET 10: TROUBLESHOOTING GUIDE.
- SHEET 11-14: PARTS LISTS.
- SHEET 15: WIRING DIAGRAM



HOW TO REMOVE AND REPLACE THE SWITCH:

1. USE A FLATHEAD SCREWDRIVER AND GENTLY PLACE BEHIND SWITCH BEZEL. USE CAUTION NOT TO SCRATCH BEZEL.
2. PULL SWITCH OUT. USE CAUTION AS SWITCH ARMS ARE SPRING LOADED AND WILL SNAP SHUT IF LET GO TOO QUICKLY.
3. ONCE REMOVED FROM ARMREST, UNPLUG SWITCH FROM WIRE HARNESS PLUG. USE CAUTION NOT TO LET HARNESS DROP DOWN INTO ARMREST.
4. REPLACE WITH NEW SWITCH PART #197485 (3-TOGGLE) AND PLUG INTO HARNESS.
5. IF HARNESS DROPS DOWN INTO ARMREST, IT WILL NEED TO BE RE-ROUTED BACK OUT. THERE IS A ZIPPER ON BOTTOM OF ARM TO ACCESS CORD.
6. SPRING LOADED ARMS MUST BE FORCED BACK AS YOU INSERT SWITCH BACK INTO ARMREST.

SWITCH TO BE REPLACED

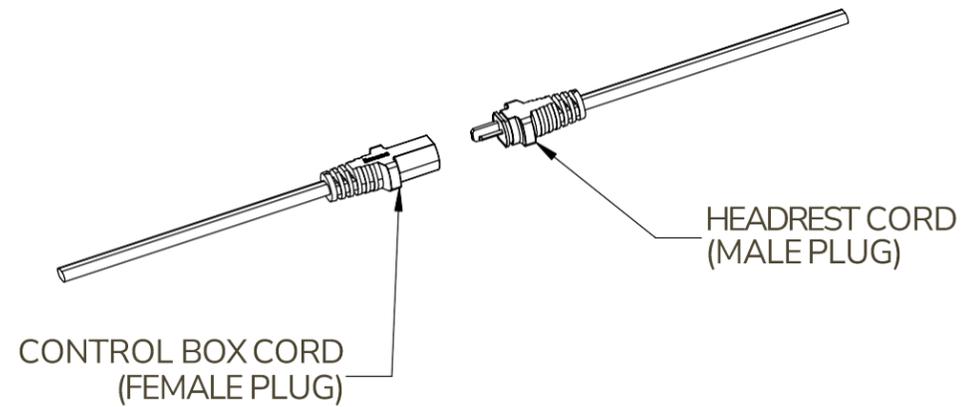


HOW TO REMOVE AND REPLACE MECHANISM:

FOLLOW STEPS BELOW IN ORDER:

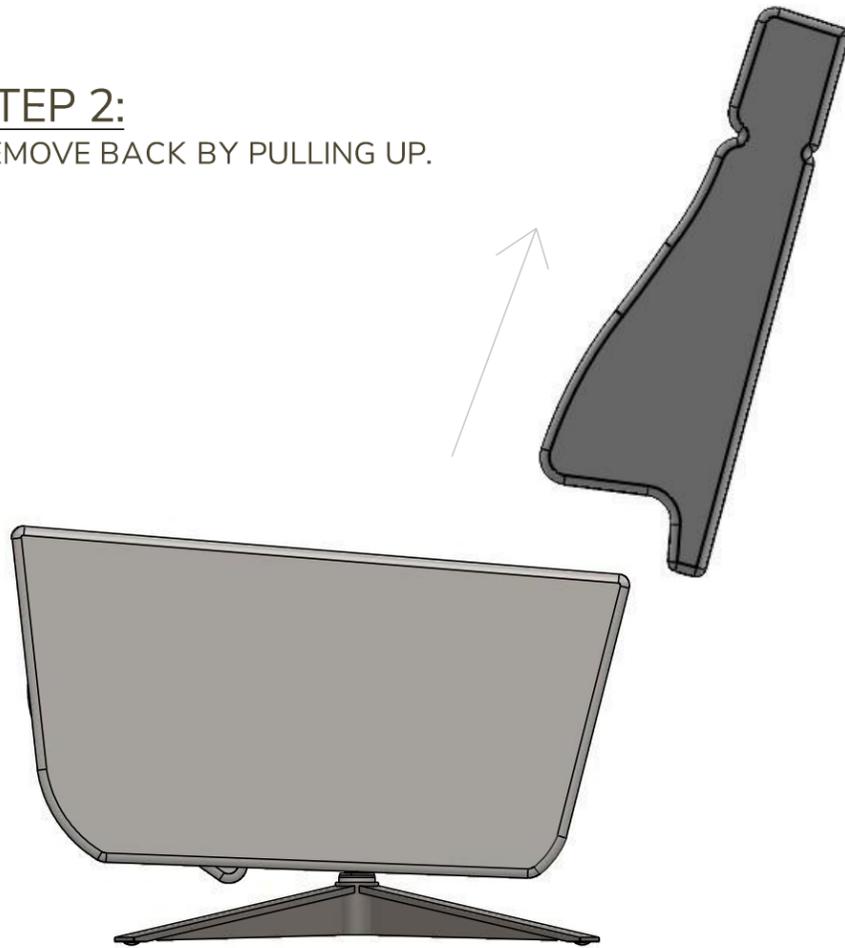
STEP 1:

UNPLUG HEADREST CORD FROM UNDERNEATH RECLINER.
REMOVE BACK BY PULLING UP.



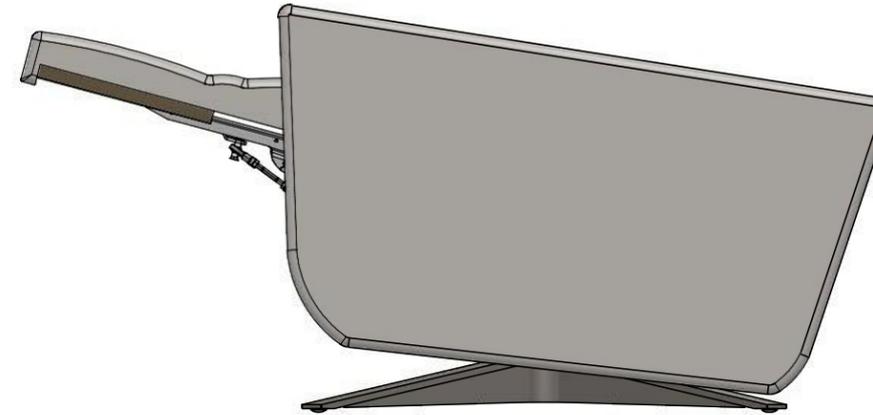
STEP 2:

REMOVE BACK BY PULLING UP.



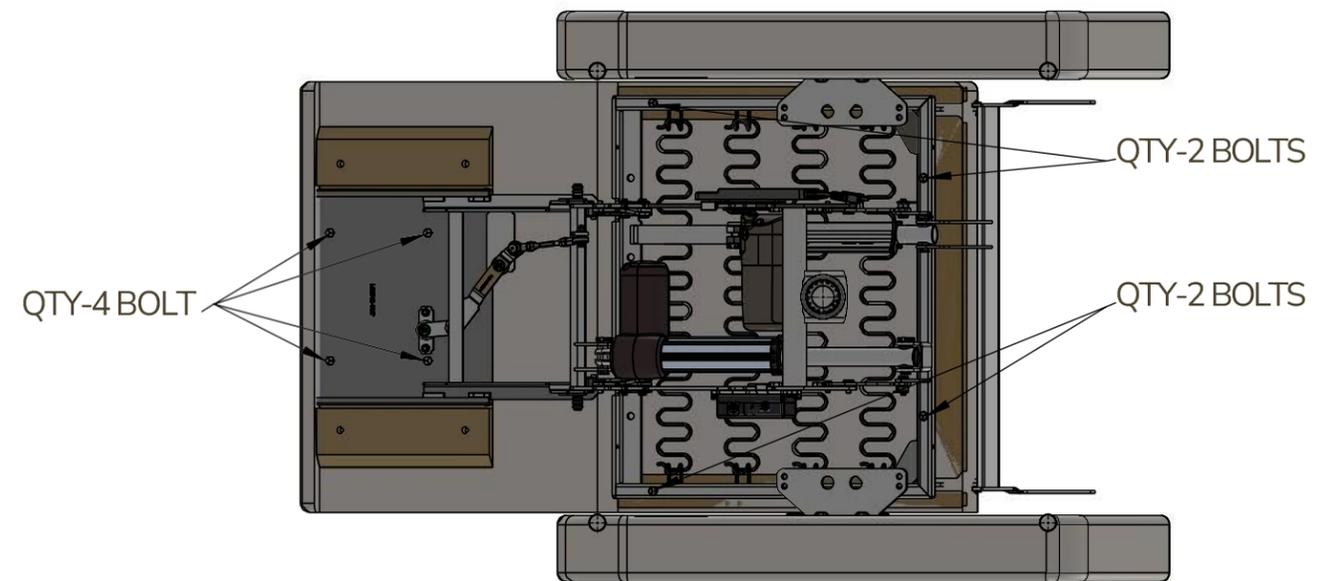
STEP 3:

OPEN MECHANISM ALL THE WAY.



STEP 3:

REMOVE QTY-8 BOLTS FROM SEAT/FOOTREST FRAME IN POSITIONS SHOWN BELOW. *base not shown for clarity



BOTTOM VIEW OF RECLINER

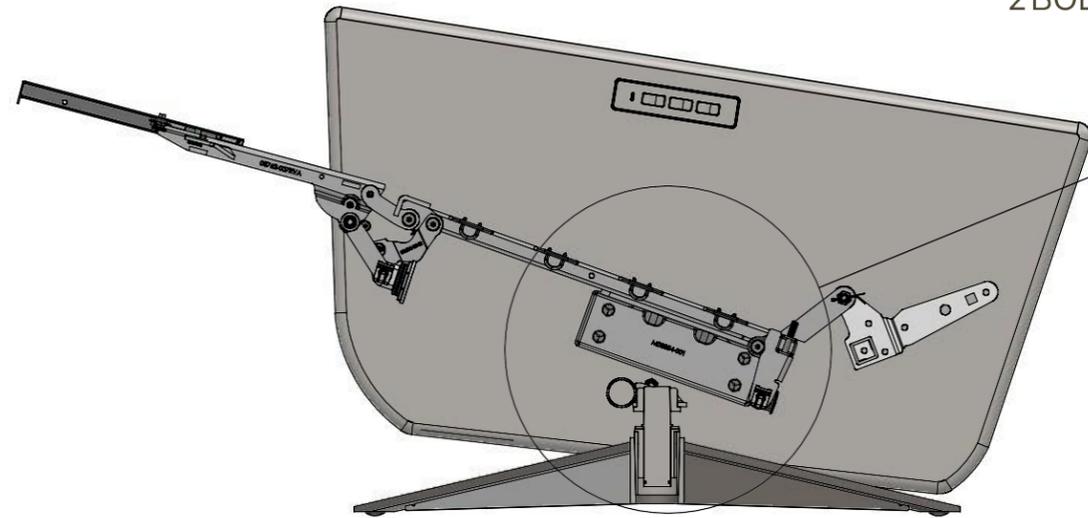


HOW TO REMOVE AND REPLACE MECHANISM (CONTINUED):

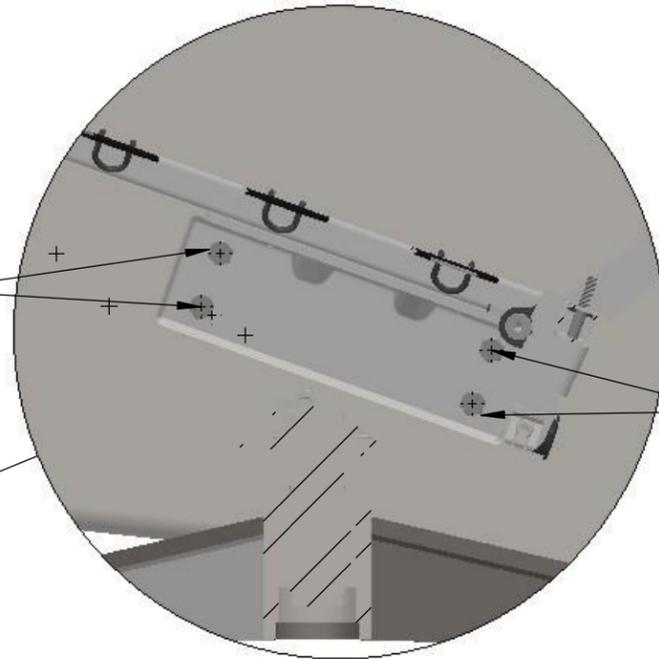
STEP 4:

REMOVE QTY-4 (5/16-18) BOLTS FROM BOTH ARMS TO REMOVE.

*some components not shown for clarity



2 BOLTS



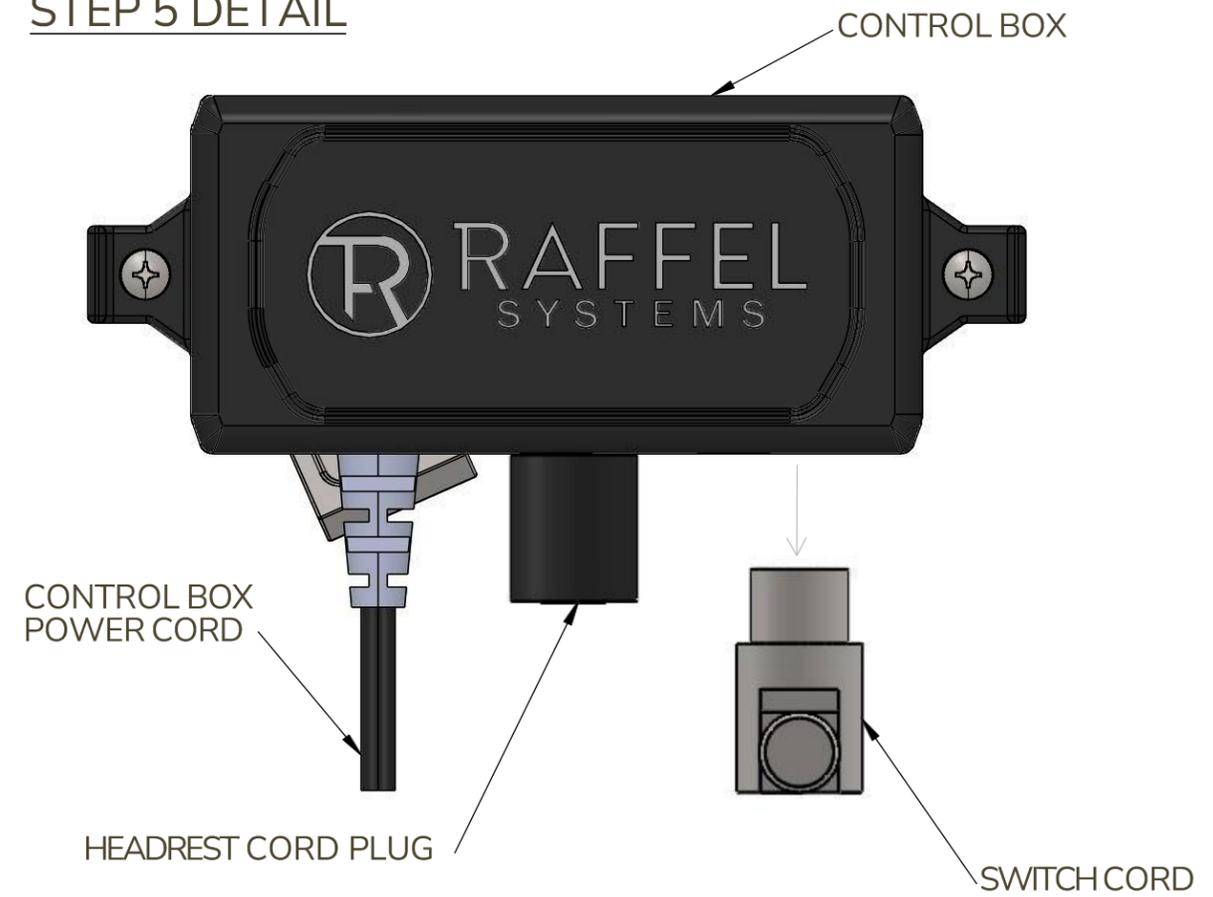
2 BOLTS

STEP 5:

CLOSE MECHANISM AND UNPLUG SWITCH CORD FROM CONTROL BOX.



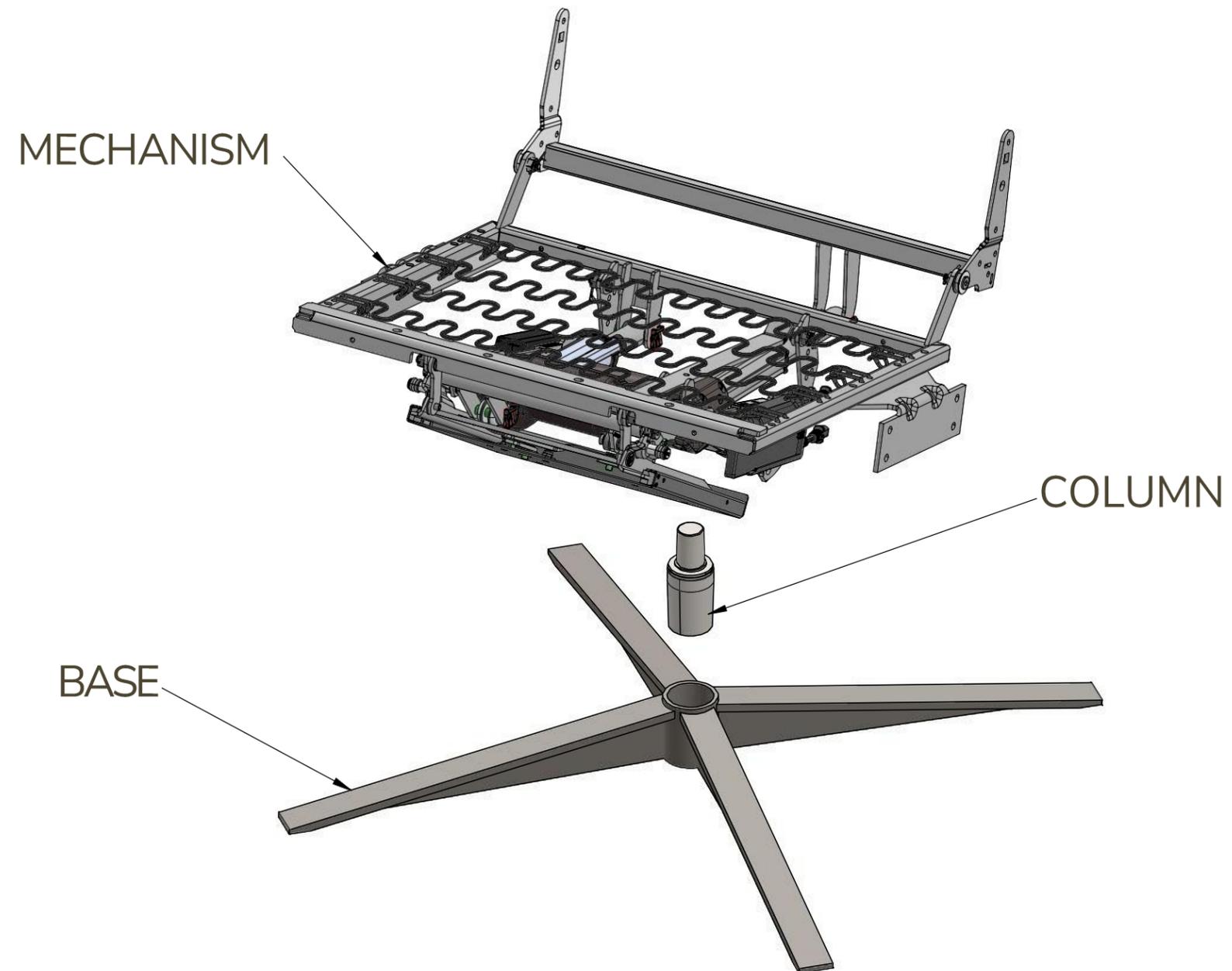
STEP 5 DETAIL



HOW TO REMOVE AND REPLACE MECHANISM (CONTINUED):

STEP 6:

REMOVE MECH FROM BASE BY USING HAMMER
AND BASE REMOVAL TOOL.



HOW TO REMOVE AND REPLACE CONTROL BOX:

STEP 1:

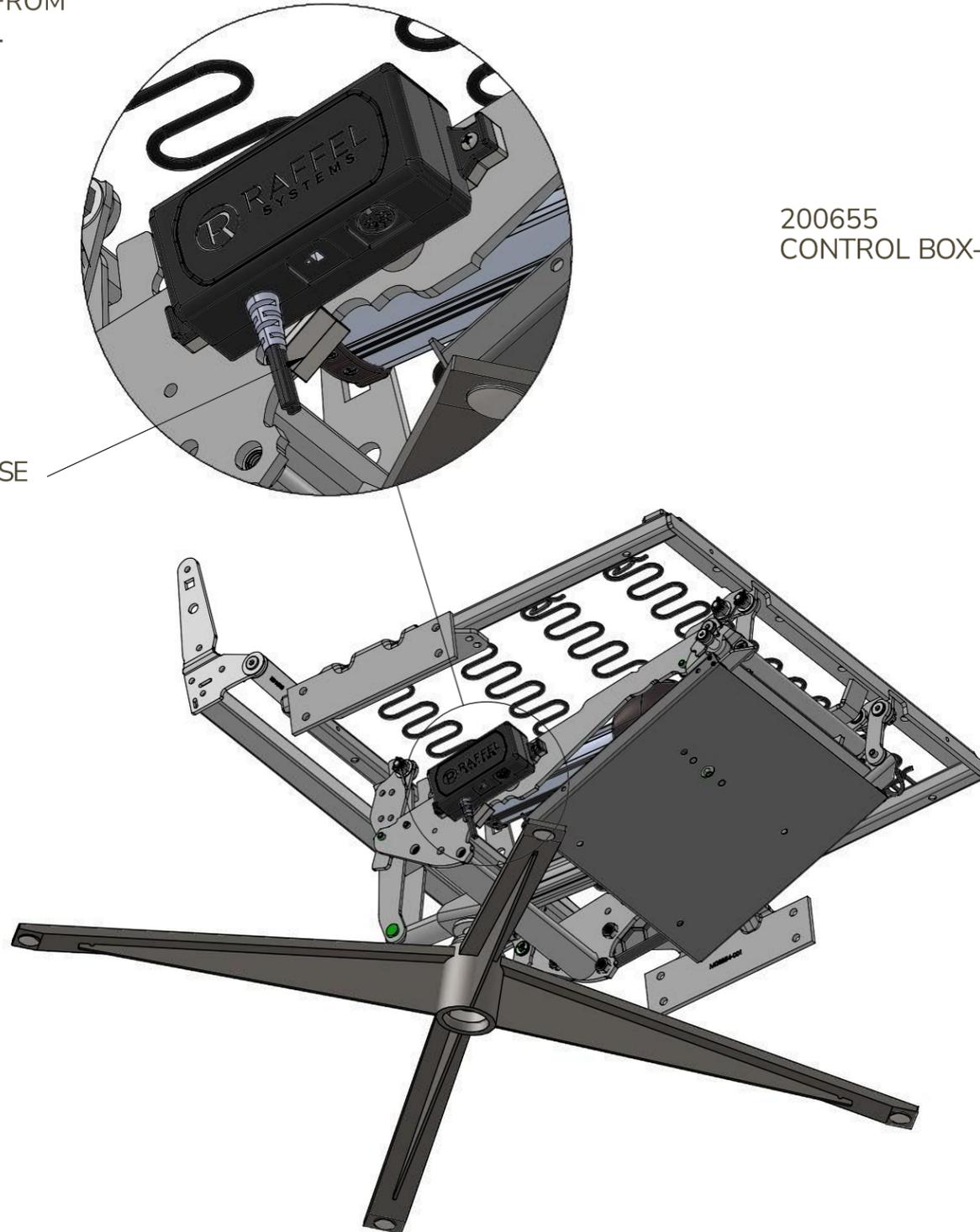
TAKE NOTE OF ALL ZIPTIE LOCATIONS FOR ALL CONTROL BOX CORDS AND WIRE ROUTING.

STEP 2:

UNPLUG ALL CORDS/PLUGS FROM CONTROL BOX AND MOTORS.

STEP 3:

PULL ON LOWER TAB TO RELEASE

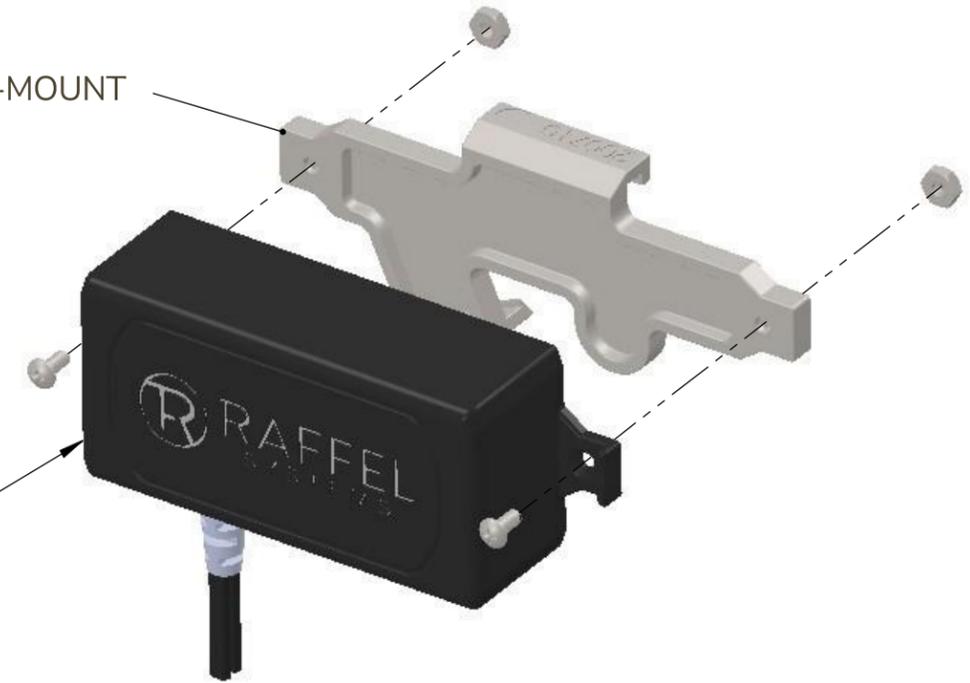


STEP 4:

REMOVE TWO SCREWS THAT HOLD CONTROL BOX TO CONTROL BOX MOUNTING BRACKET.

200710
BRACKET-CONTROL BOX-SVAGO-MOUNT

200655
CONTROL BOX-RAFFEL-SVAGO



AMERICAN LEATHER®

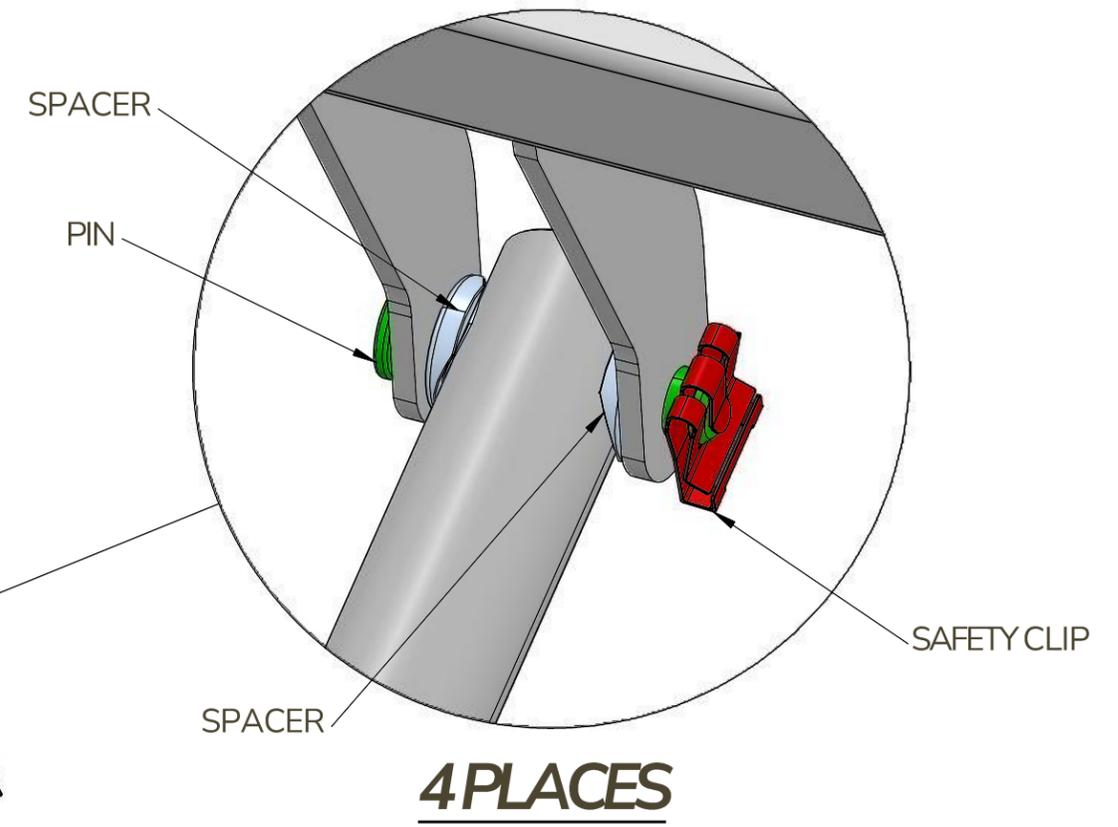
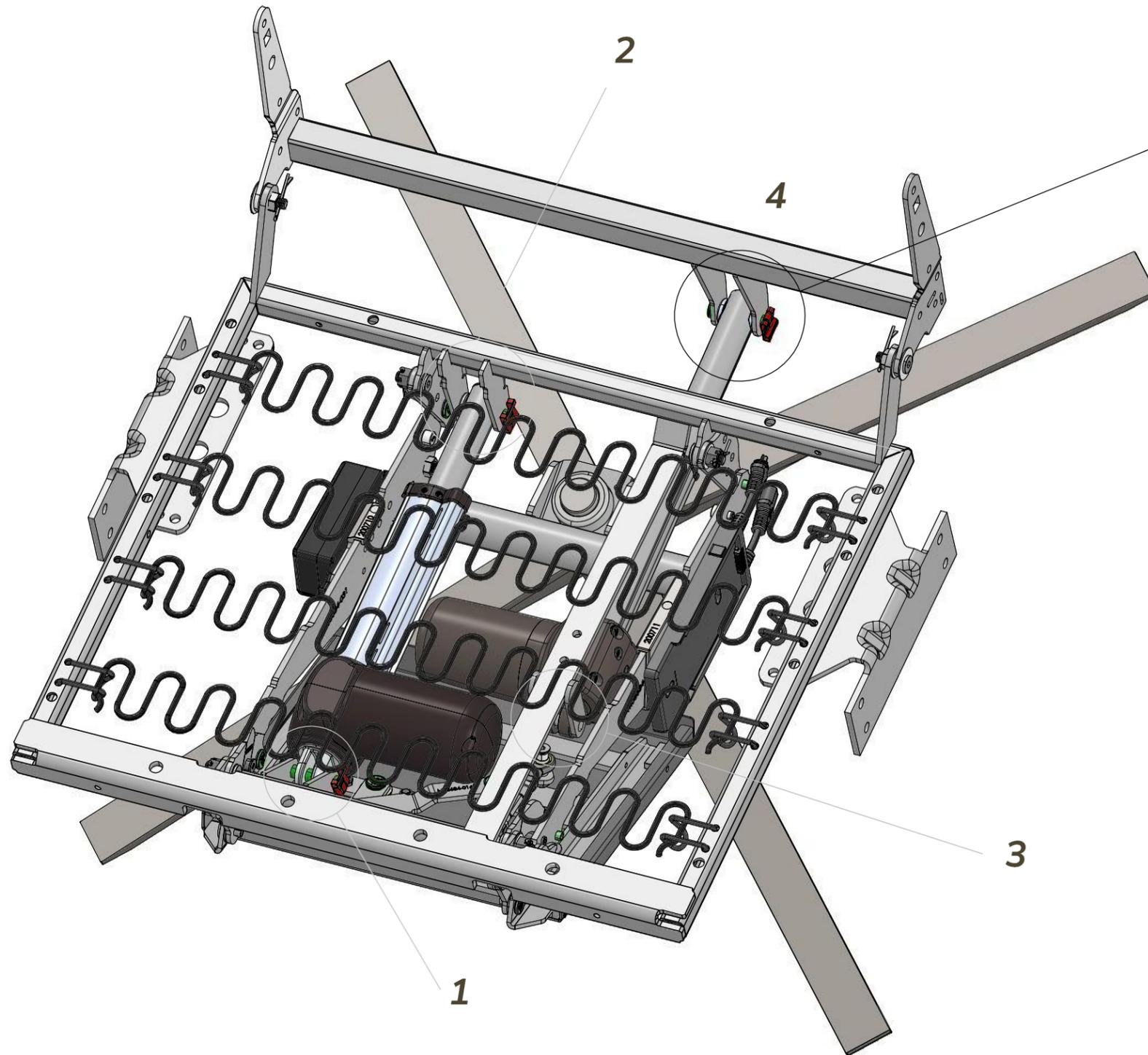
**HOW TO REMOVE AND REPLACE MOTORS:
(SHOWN WITH UPHOLSTERY REMOVED)**

STEP 1:

UNPLUG MOTORS FROM CONTROL BOX.

STEP 2:

REMOVE PIN SAFETY CLIP, SPACERS AND PIN.



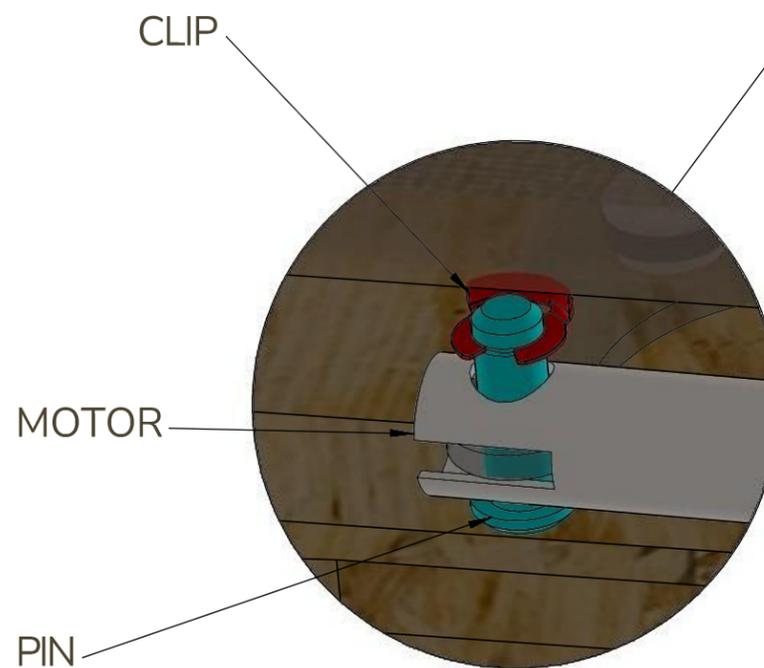
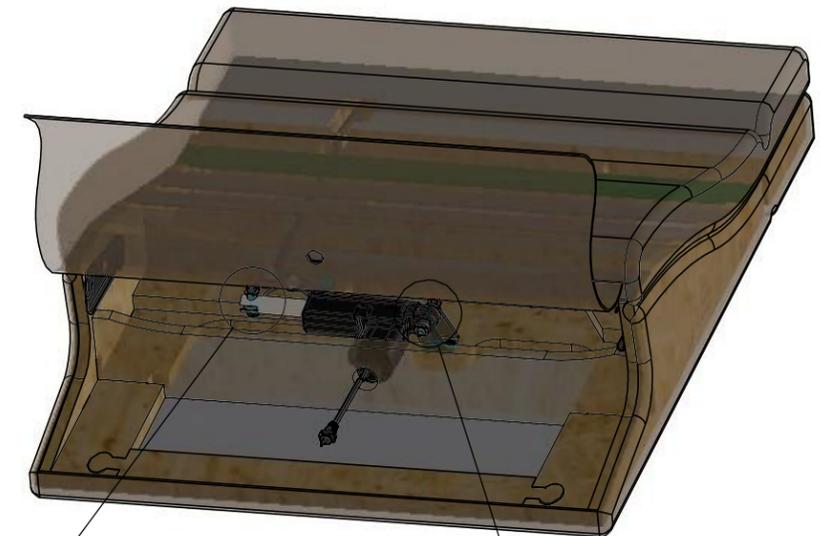
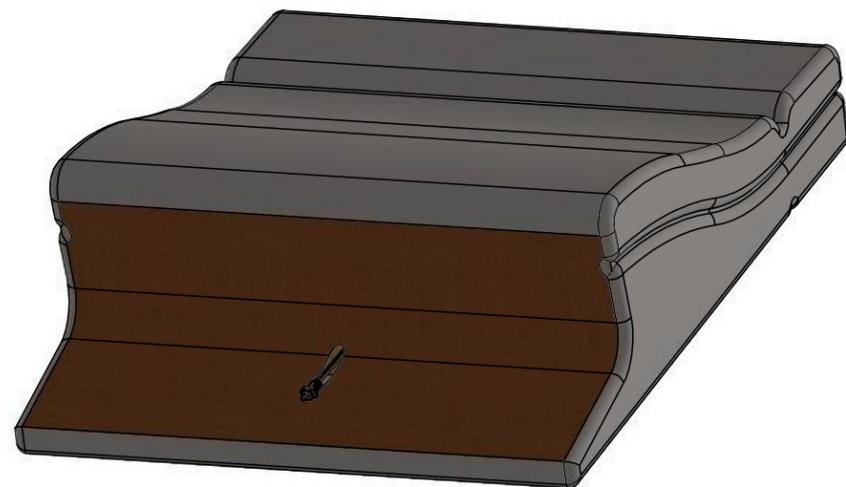
HOW TO REMOVE AND REPLACE HEADREST MOTOR:

FOLLOW STEPS BELOW IN ORDER.

SEE STEPS 1-2 ON SHEET 4.

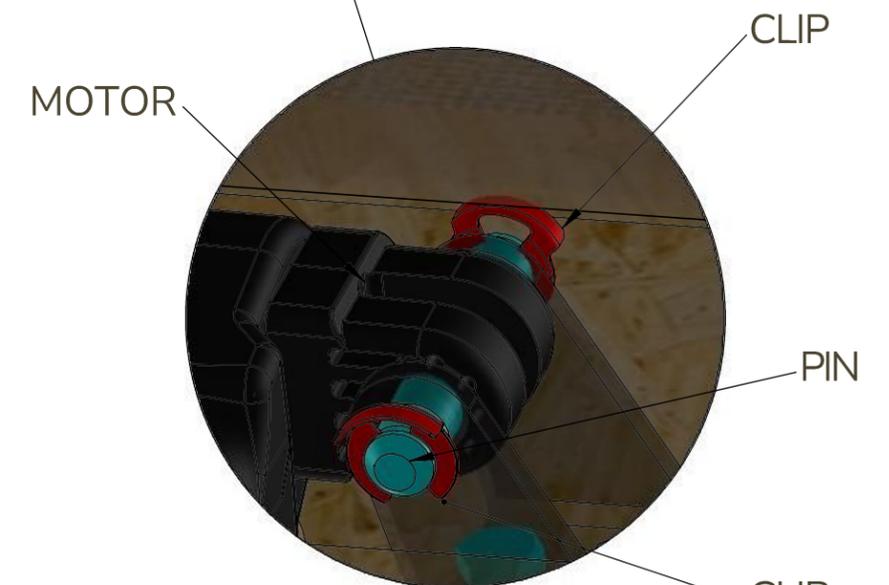
STEP 3:

REMOVE STAPLES AND OPEN FLAP TO GAIN ACCESS TO MOTOR.



STEP 4:

REMOVE MOTOR PIN CLIP, THEN PULL PIN.



STEP 5:

REMOVE MOTOR PIN CLIPS, THEN PULL PIN.

AMERICAN LEATHER®

TROUBLE SHOOTING GUIDE

THESE ARE THE MOST COMMON ISSUES WITH THE MOST COMMON AND EFFECTIVE ANSWERS.

1. NOT WORKING:

- MAKE SURE POWER CORD IS PLUGGED INTO AN OUTLET.
- MAKE SURE BATTERY IS CHARGED (IF EQUIPPED WITH BATTERY). IN THE FULLY OPEN POSITION, FROM THE FRONT, LOOK UNDERNEATH TO CHECK BATTERY STATUS. SEE FIGURE 1.
- IF PLUGGED IN OR FULLY CHARGED AND IT'S STILL NOT WORKING, REQUEST SERVICE.

2. POWER CORD IS MISSING:

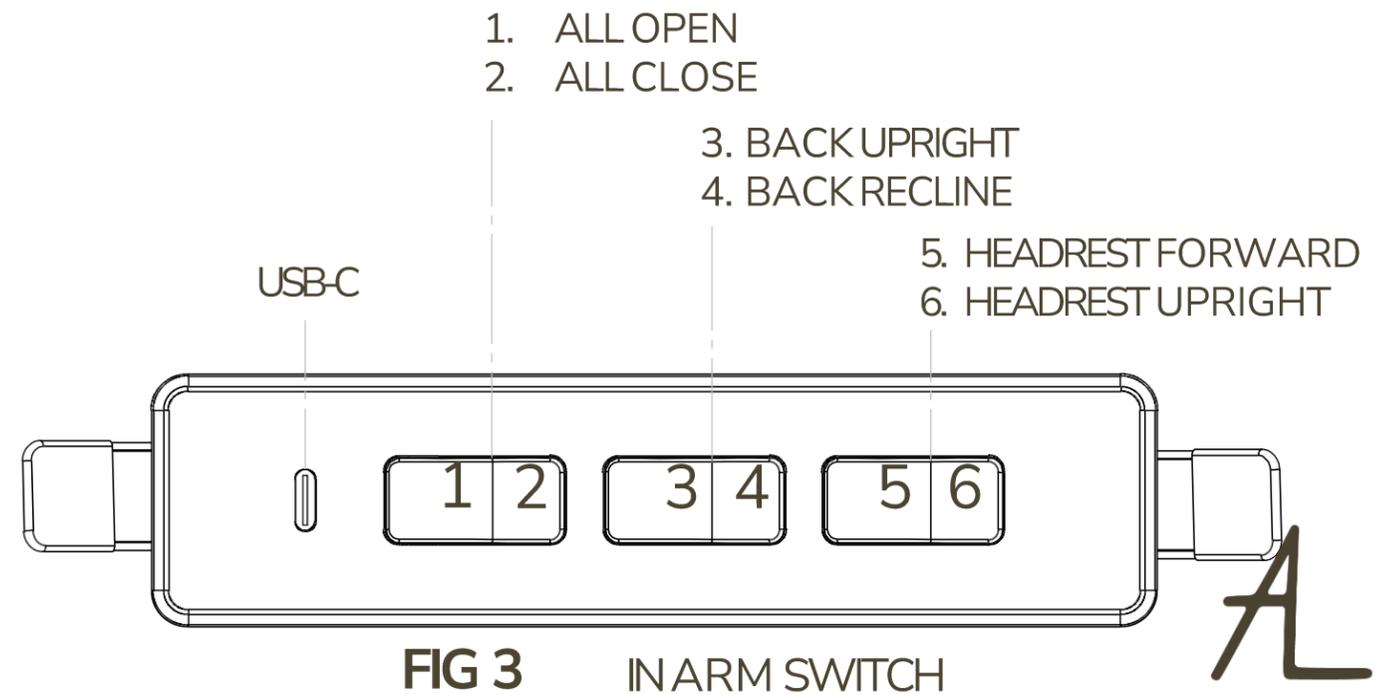
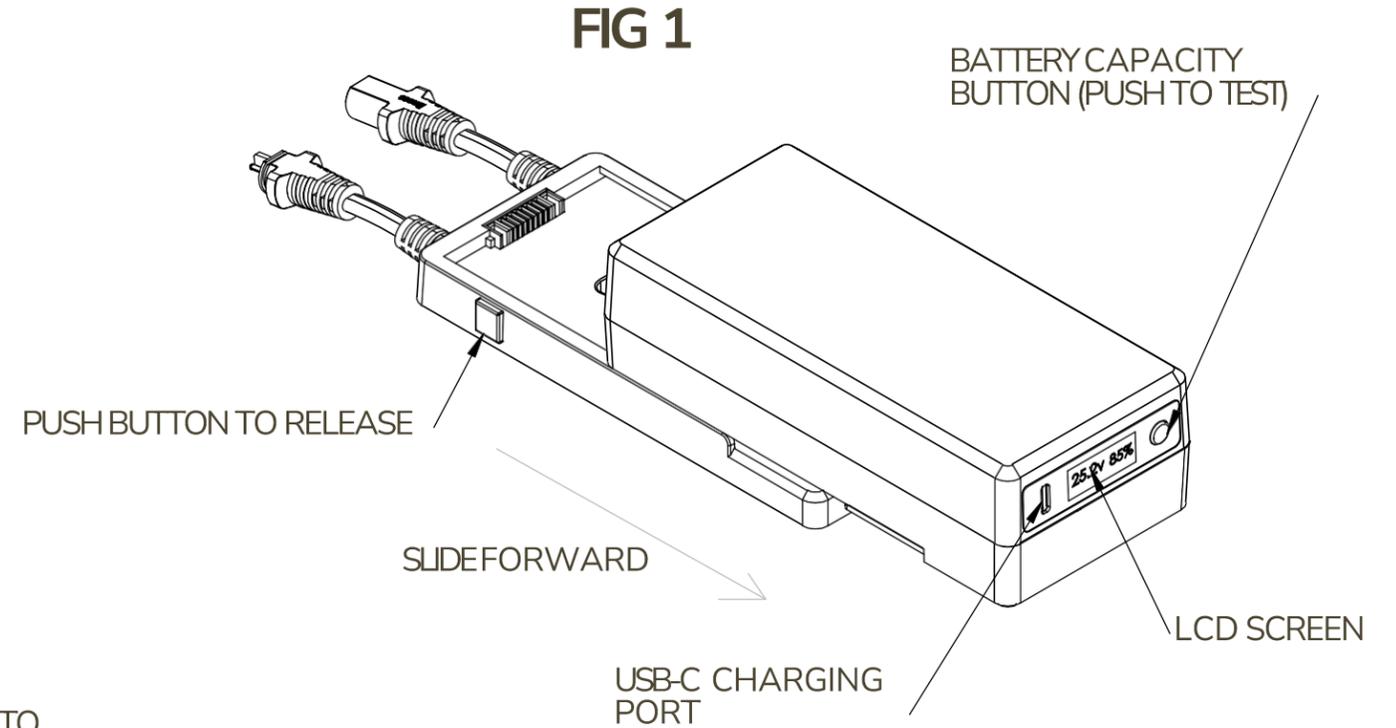
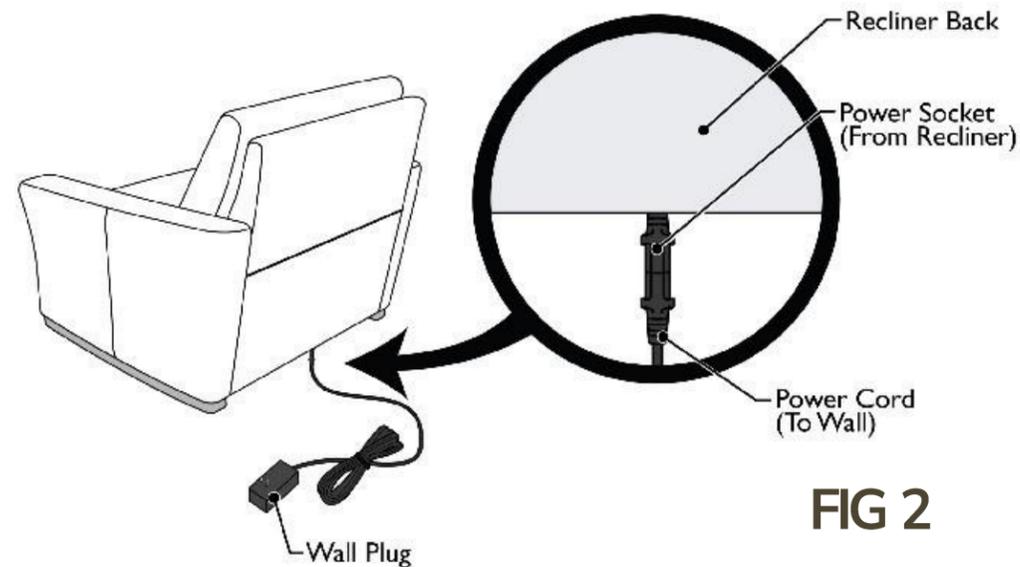
- IT IS LOCATED UNDERNEATH THE BACK, AROUND THE MIDDLE OF THE PIECE OR SECTION. LOCATE THE CORD AND PULL OUT TOWARDS YOU. SEE FIG 2.
- IF YOU ARE CERTAIN CORD IS MISSING, REQUEST SERVICE.

3. SWITCH NOT WORKING: NO LIGHT OR NOT OPERATING THE PIECE OF FURNITURE

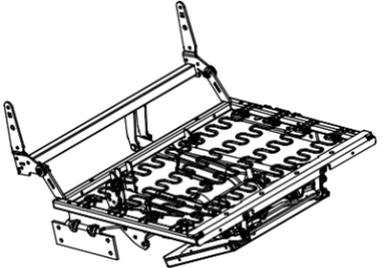
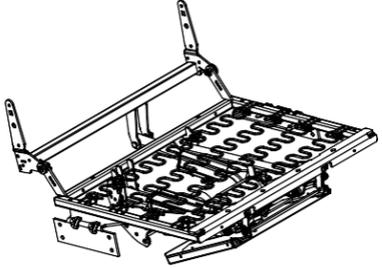
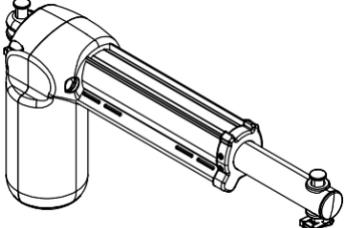
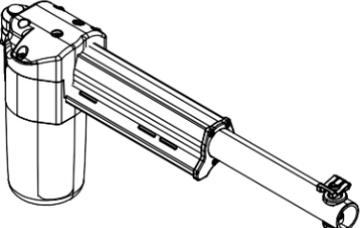
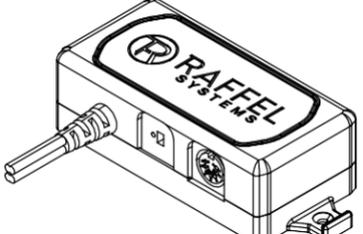
- MAKE SURE POWER CORD IS PLUGGED INTO AN OUTLET.
- MAKE SURE BATTERY IS CHARGED (IF EQUIPPED WITH BATTERY).
- PULL SWITCH OUT OF ARM AND CHECK TO MAKE SURE THE SWITCH CORD IS PLUGGED INTO THE SWITCH, SEE SHEET 3.
- SEE FIG 3 FOR SWITCH FUNCTIONALITY.
- IF SWITCH IS STILL NOT WORKING, REQUEST SERVICE.

4. CLICKING NOISE COMING FROM CHAIR OR WHILE USING SWITCH:

- CHECK UNDER AND AROUND THE CHAIR TO MAKE SURE THERE ARE NO OBSTRUCTIONS KEEPING THE PIECE OF FURNITURE FROM BEING ABLE TO OPEN OR CLOSE FULLY.
- IF CLICKING NOISE CONTINUES, REQUEST SERVICE.

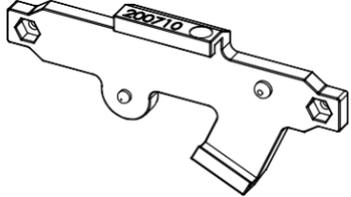
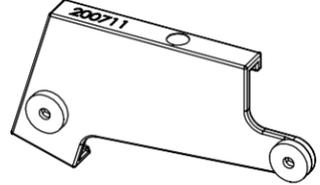
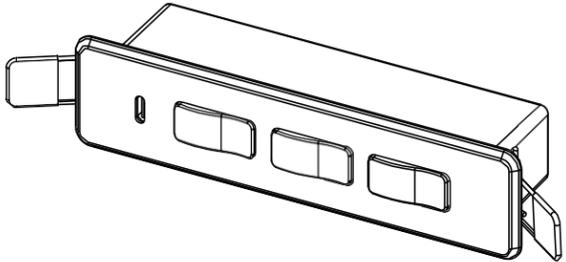
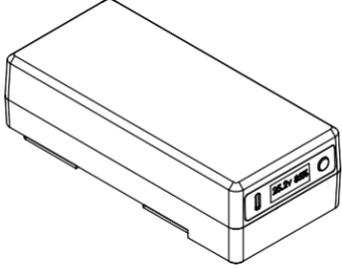
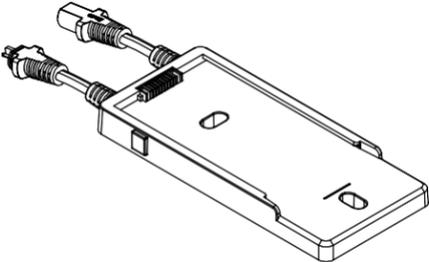
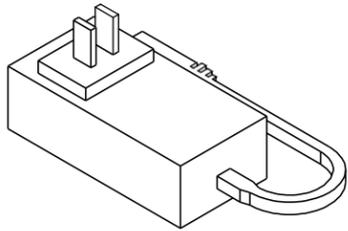


PARTS LIST:

ITEM	VIEW OF THE PART	PART NUMBER	DESCRIPTION	QTY PER CHAIR
1		201882	MECH-COMFORT ZERO-ASSEMBLY-PE0952500001-22"	1
2		201883	MECH-COMFORT ZERO-ASSEMBLY-PE0954500001-24"	1
3		201886	MOTOR-COMFORT ZERO-SEAT *USED IN 201882 AND 201883	1
4		201887	MOTOR-COMFORT ZERO-BACK *USED IN 201882 AND 201883	1
5		200655	CONTROL BOX-RAFFEL-SVAGO	1

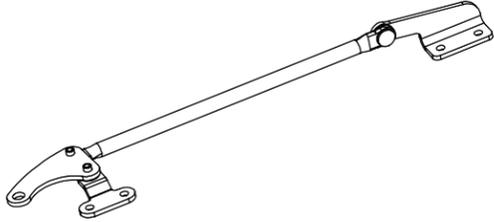
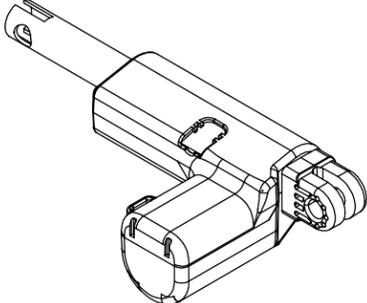
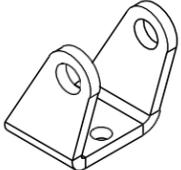
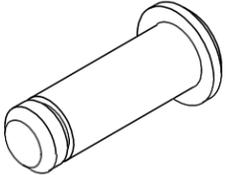
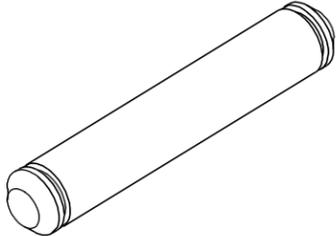


PARTS LIST CONTINUED:

ITEM	VIEW OF THE PART	PART NUMBER	DESCRIPTION	QTY PER CHAIR
1		200710	BRACKET-CONTROL BOX SVAGO-MOUNT	1
2		200711	BRACKET-BATTERY SVAGO-MOUNT	1
3		197485	SWITCH-3 TOGGLE SIM-CR2.0 W/ CABLE W/USB-C	1
4		197792	BATTERY-4000 MAH-MC169	1
5		187090	CHARGING-BASE-MC174	1
6		186355	POWER-SUPPLY-LIMOSS-2.0A-UNIVERSAL	1

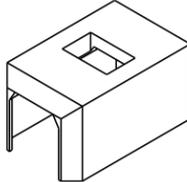
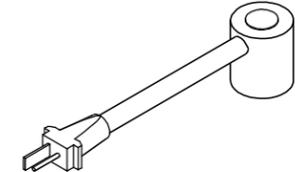
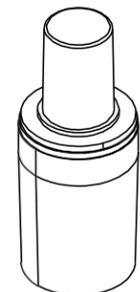


PARTS LIST CONTINUED:

ITEM	VIEW OF THE PART	PART NUMBER	DESCRIPTION	QTY PER CHAIR
6		1979630	MECH-HEADREST LINKAGE	1
7		186356	MOTOR-HEADREST-LIMOSS-A SERIES M-SERIES	1
8		176683	BRACKET-U-MOUNT-A SERIES M-SERIES	1
9		198220	PIN-RETAINING RING GROOVE- 10mm DIA x 25 mm L	1
10		176685	PIN-U MOUNT-10MM-A SERIES M-SERIES	1



PARTS LIST CONTINUED:

ITEM	VIEW OF THE PART	PART NUMBER	DESCRIPTION	QTY PER CHAIR
16		197964	MECH-HEADREST-HINGE-2 TO UNLIMITED DEGREES	2
17		176686	RETAINING CLIP KLM-10MM-A SERIES M-SERIES	3
18		161353	CABLE-CLIP-400041	2
19		161800	CABLE-EXTENSION-POWER CORD-330MM	1
20		186657	CABLE-CB TO HR-MOTOR-M-SERIES	1
21		201884	COLUMN-MOBACO08442-120- BP-120MM-BLK	1
22		201885	COLUMN-MOBACO08442-135- BP-135MM-BLK	1



COMFORT SOLACE WIRING DIAGRAM

